Uninstalling Symantec or Other Older Antivirus softwares

Before you can install Sophos, you must make sure that you have no other anti-virus clients on your computer. We will begin by uninstalling Symantec, as that is the software you were required to have installed on your computer when on our network. First step: Go to the Start Menu and click the Control Panel.

With the Control Panel open, Click the Add/Remove Programs icon.

When the list populates, look in it for any remains of Symantec. Click Remove or Uninstall, as appropriate, and follow the onscreen instructions. Once you have done this, close the Add/Remove Programs window. These files will include LiveUpdate and Symantec itself.

Next, go back through the list and look for any names that include Norton, McAfee, AVG or any other antivirus client that you have used in the past. Making sure that you have cleared them out will make your machine run better with Sophos installed.